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Campus Roles in Emergency Management

Frannie Edwards Mineta Transportation Institute, San Jose State University

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Campus Roles in Emergency Management



Frannie Edwards, MUP, PhD, CEM Deputy Director, National Transportation Security Center Mineta Transportation Institute San Jose State University Campuses have many of the same attributes as a city

Campus As A City

- Roads, infrastructure, buildings
- Services like road maintenance, public safety, health clinic
- Residents and commuters
- Campuses need to prepare for disasters like a city
 - Emergency management assets: emergency operation plan, EOC, CERT
 - Emergency drills and exercises





Campus As A City

- Plan should be NIMS-compliant
 - Risk-based; ICS in the field; organized EOC;

training and exercises

perations



Finance

- Risk = threat x vulnerability x consequence
- Community emergency plan provides one risk analysis, add unique campus issues like active shooter
- Example EOC checklists at www.transweb.sjsu.edu

Command

Logistics

- Plan should be coordinated with the larger community plans and resources
- Plan should include mutual aid with other universities

Plans

Campus as a Business

- Continuity of Operations issues like a business
- Plan for contacting vendors/suppliers
- Plan for alternate site for operations, telework, internet-based course delivery
- Plan for employees who must return to work, who can telecommute, who can take vacation time during closure? Union issues? Faculty contracts? Off-site campus rentals?



Campus Emergency Plans

• Unique campus challenges:

- Young adults on their own for the first time, parent communication plan
- University is contractually responsible for care and shelter for residential students
- Disability community
- Concentrated population
- Few internal responders
 - Security, police, haz mat, other?





Campus Emergency Plans



• Specialized campus challenges:

- Student housing preparedness: stockpiles, C-CERT
- Crime reporting obligation, emergency notification
 - Automated system? Social media issues?
- Faculty, staff, student commuters
- Faculty may lack knowledge of response, safe behavior, expectations of cooperation
 - Not native to the area, unaware of risks/hazards
- Unionized employees, no obligation to stay
- Hazardous materials/labs
- Utilities- internal water, power?
- Not a tax payer, so may not be a community priority

Campus Emergency Plans

- Campus emergency measures:
 - Plan for disruption

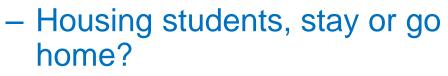


- What will you do about class delivery on-line, transfer, financial implications?
- Contagious disease planning, recovery
- Coordinate with student and faculty groups, parents, local officials
- Risk Management
 - Buy appropriate insurance for known risks
 - Flood, earthquake, commercial property insurance
 - Vehicle insurance, Workers Comp coverage include volunteers
 - Business interruption coverage
 - Estimate liability for non-campus member use of facilities
 - Shelter, medical care, feeding, Disaster Assistance Center



Campus Emergency Plans

- Campus emergency measures:
 - Inventory campus resources and consider creative application, e.g., busses as shelters, as ambulances for "greens" in mass casualty events- are drivers trained to return to work in a disaster?



- Disabled students with no elevator? Aged-out foster children? International students?
- Regional disaster with disrupted transportation systems?
- Feeding capacity- stockpiled food, loss of refrigeration



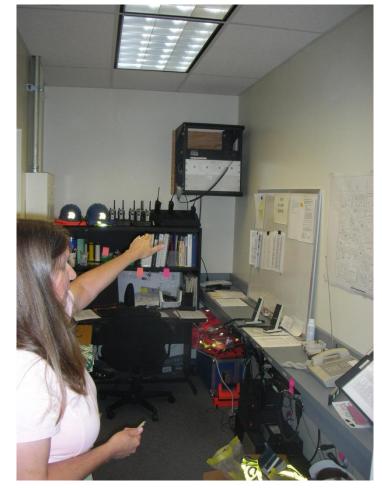




Campus Emergency Planning Elements

Emergency Operations Center

- Trained and exercised
- Alternate
 communications amateur radio, satellite
 phones, state links
- Pre-staged computers, software, GIS mapping, hard copy contact and contract lists



Campus Emergency Planning Elements



- Campus Community Emergency Response Teams- C-CERT
 - <u>http://c-cert.msu.edu/</u>
 - Involve faculty, staff, adult (18+) students
 - Housing teams, campus building teams
 - Coordinate with community CERT



Training, Drills and Exercises

- Provide information about the emergency plan and their role in it to all campus members: website, emails, fliers
- Include home and family preparedness information or staff will not stay/come back
- Involve students, faculty and staff in campus building fire and evacuation drills
- Involve students and staff in housing fire and evacuation drills

Campus Emergency Planning Elements

 Exercise with local first responder agencies to ensure plans are congruent: seminars, tabletop exercises; full scale only when plans are confirmed



Campus As a Service Provider

Campus resources

- Campus transportation resources
- Campus repair/facilities
- Neighborhood expectations, especially in urban settings
 - See campus open space as shelter site?
 - Would campus resources be accessed by community?
 - Is there a pre-plan for community use?





Campus as a Community Resource

- Mass care?
 - Plan to vacate and close campus for liability reasons, but neighbors want to use open space?
 - Might be only buildings standing- use for shelter?
 - Note problems in Haiti with getting the school grounds back
 - Problems in Northridge with cleaning public parks

Feeding facilities?

Conflict with students for resources? Students
 have a contract...

Campus As A Community Resource

Student Health Center

 Community use of facility? Has staff participated in the planning? Liability issues?

Volunteers?

- Students, fraternities, service clubs
- University's responsibility and liability?
- State Disaster Service Worker program?

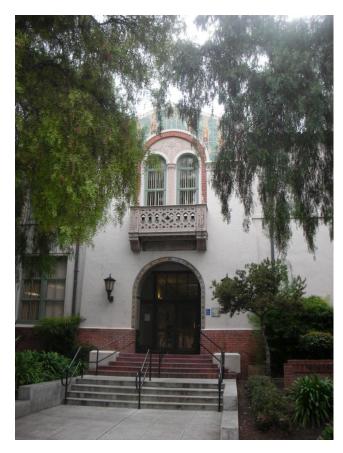
Experts - Knowledgeable faculty

- Nursing faculty and students assist with first aid? Good Samaritan Laws?
 - Engineering faculty and students help with damage assessment? Do they have training? ATC-20...



Resources for Campus Emergency Planning

- Role of Transportation in Campus Emergency Planning MTI 08-06 and Supplement WP 10-01
 - includes complete set of EOC position checklists
 - http://www.transweb.sjsu.edu
- Generic COOP Plan and Training at MTI website
- Damage Assessment- ATC-20
 - https://www.atcouncil.org/vmchk/Postearthqu ake-Damage-and-Safety-Evaluation-of-Buildings/View-all-products.html
- C-CERT
 - http://c-cert.msu.edu/



Speaker Contact



- Frannie Edwards
- Deputy Director, National Transportation Security Center
- Mineta Transportation Institute
- 210 N. Fourth St., San Jose, CA 95112
- 408-924-7560
- Frances.edwards@sjsu.edu
- www.transweb.sjsu.edu